

# SERVICE MEMBER & FAMILY SUPPORT *SERVICES*

## FAMILY PROGRAMS

Family Assistance  
Family Readiness  
Child & Youth  
Military Funeral Honors  
Survivor Outreach Services  
Joint Family Support  
Assistance Programs

## DEPLOYMENT SUPPORT

Yellow Ribbon Reintegration Program Reserve  
Component Transition  
Assistance

## COMMUNITY SUPPORT

Employer Support of the Guard and Reserve  
Joining Community Forces



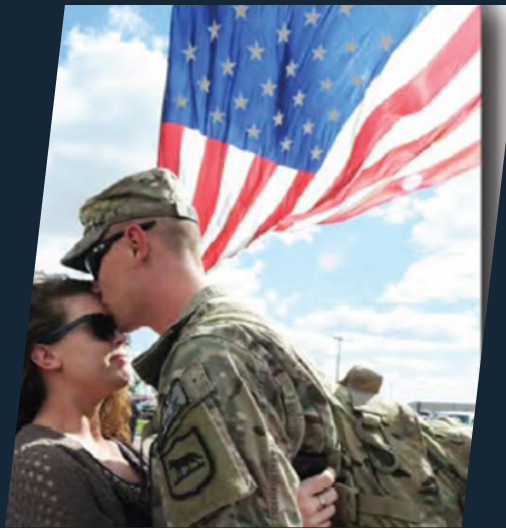
# SOLDIER & FAMILY READINESS SPECIALISTS

## *ASSIST COMMANDERS*

- ANNUAL BRIEF
- INITIAL SFRG TRAINING, CERTIFICATION AND ONGOING SUPPORT
- BUILDING INFORMATION NETWORKS FOR UNIT FAMILIES
- PROVIDING EDUCATION TO SOLDIERS AND FAMILIES ON BENEFITS, PROGRAMS, AND RESOURCES
- PROMOTION OF RESILIENCY AND LIFE-READINESS RESOURCES AND PROGRAMS

## QUESTIONS?

*CALL THE SFRS  
TEAM!* 1-800-658-3930



# *SERVICE MEMBER & FAMILY SUPPORT*



*REFER - INFORM - SERVE - EDUCATE*

1-800-658-3930



## MEET OUR TEAM

Lead Soldier & Family Readiness Specialist: Georgeann Van Delist

Soldier & Family Readiness Specialist:  
Rapid City: 605-737-6079  
Michele Anderson  
Rachael Pennington

Mitchell: 605-995-1682  
Ruth Ragels

Brookings: 605-696-5416  
Bill Flippo

Sioux Falls: 605-357-2942  
Paul Mausbach  
Priscilla Harkin

# 1-800-658-3930

\*Reach your Soldier & Family Readiness Specialist here\*

# SERVICE MEMBER & FAMILY SUPPORT

## Eight Essential Services:

The SDNG has FACs located in Rapid City, Sioux Falls, Mitchell and Brookings and offers information and referral services through the following Eight Essential Services.

- Crisis Intervention & Referral
- Legal Resources & Referral
- Financial Resource & Referral
- TRICARE Resource & Referral
- ID Cards & DEERS
- Community Information & Outreach
- Exceptional Family Member Program Information & Resources
- Emergency Family Assistance Center



**DIRECTOR, SERVICE MEMBER & FAMILY SUPPORT**

## CHAD J. CARLSON

**SERVICE MEMBER & FAMILY SUPPORT ENHANCES AND EMPOWERS THE LIVES OF OUR CUSTOMERS WITH CONSISTENTLY EXCEPTIONAL SERVICE & SUPPORT**

## OUR VISION

*To be the most effective Service Member and Family Support in the National Guard*

*Essential resource to commanders*

*Multiple points-of-access  
Strong community partnerships  
Effective outreach and communication  
A rewarding place to work*